

# HAPPY TAILS COUNTRY CLUB - MEMBERSHIP REQUIREMENTS & POICIES

(CLUB COPY)

**Hours:** Happy Tails Country Club is open every day of the week from 7am – 12noon and from 2pm – 7pm. We are closed every day between 12 and 2 for nap time and the staff leaves for lunch. We close in the evening at 7pm and the staff leaves for the day. For the safety of the dogs, a staff member will return to the club later in the evening to take the dogs out for their last potty break and to spend the night, however this person is only here caring for the dogs. We are not available to customers after 7pm. We cannot accommodate drop-offs or pickups during nap time or after 7 pm. Dogs that have not been picked up by 7pm are required to stay the night.

**Membership:** All dogs are required to complete a complimentary interview day to be considered for membership. Dogs are required to stay at the club from at least 10am through 3pm on their interview day.

**Age Requirement:** Puppies must be twelve weeks of age or older and must have completed the Parvo Vaccination series and had their Rabies shot – documentation is required.

**Spay/Neuter:** Members over 7 months of age must be spayed or neutered.

**Vaccinations:** All members must be current on the following vaccinations: Rabies, Distemper and Bordatella (canine cough) – vaccination records must be presented before a dog can stay at the club.

**Flea Prevention:** Members must be using a veterinarian-approved flea control regimen.

**Collar/ID:** Dogs must be wearing a collar with an ID tag or permanent identification to stay at the club– choke collars are not permitted.

**Behavior:** Dogs must be well socialized to become a member of the club. Dogs must not be over protective of toys, space or people and must not be aggressive or extremely nervous. Dogs must be able to stay safely in a suite for a 2-hour nap time and for sleeping over night.

**Health:** Dogs must be in good physical health with no restrictions on their activity. Dogs must be able to play with balls, toys and other dogs. We cannot accommodate dogs that have to be “kept calm” for any portion of the day. We cannot accept any dog that currently has stitches or is recovering from any type of surgery. Dogs that are showing any signs or symptoms of sickness (coughing, lethargic, fever) will be removed from contact with the other dogs immediately and will be contained in an isolation room until alternate arrangements can be made.

**Reservations:** Reservations will be made for member dogs only.

**Prices:** Please request a pricing sheet. Prices are non-negotiable and are subject to change. Daycare packages (except Monthly Unlimited) cannot be applied to boarding charges. Unused portions of daycare packages are non-refundable. Unlimited monthly passes cannot be prorated. Checkout time for boarding dogs is 12noon. Dogs left at the club after 12noon will be charged for the day of daycare. After-hours drop-offs and pickups may not be accommodated and will be assessed an inconvenience fee of \$1.00 per minute.

I have read the above membership requirements and policies and agree to abide by them:

\_\_\_\_\_  
Owner's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Staff Signature

\_\_\_\_\_  
Date

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